

attend.

Parents' Guide for Booking Appointments on SchoolCloud

In advance of the slots opening for booking:

We encourage all parents to watch this short <u>video</u> which explains the process for booking and attending appointments.

To book your appointments: Visit <u>https://uhs.schoolcloud.co.uk/</u>

| Parent Login Code | Student Date Of Birth | | | | | | | |
|-------------------|-----------------------|--|--|--|--|--|--|--|
| 0111 1345 | 20 • July • 2000 | | | | | | | |
| Email | Confirm Email | | | | | | | |
| rabbot4@gmail.com | rabbol4@gmail.com | | | | | | | |

Step 1: Login

Fill out the details on the page then click the *Log In* button. A confirmation of your appointments will be sent to the email address you provide.

Enter your unique login code shared by the school.

| Parents' Evening | | | Step 2: Select Parents' Evening |
|---|---|---|--|
| This parents' evening is an opportunity to meet | Click a date to continue: | | Click on the date you wish to book. |
| the main entrance and sign in at reception. | Thursday, 16th March Open for bookings | > | Unable to make all of the dates listed? Click I'm un |
| | Friday, 17th March Open for bookings | > | |
| | I'm unable to attend | | |

| Ch | oose Booking Mode |
|------|--|
| Sele | ct how you'd like to book your appointments using the option below, and then hit Next. |
| • | Automatic |
| | Automatically book the best possible times based on your availability |
| 0 | Manual |
| | Choose the time you would like to see each teacher |

Step 3: Select Booking Mode

Choose Automatic if you'd like the system to suggest the shortest possible appointment schedule based on the times you're available to attend. To pick the times to book with each teacher, choose Manual. Then press Next.

We recommend choosing the automatic booking mode when browsing on a mobile device.











Serviam; Developing our gifts and talents for the good of others.





Step 4: Select Availability

Drag the sliders at the top of the screen to indicate the earliest and latest you can attend.



Step 5: Choose Teachers

Select the teachers you'd like to book appointments with. A green tick indicates they're selected. To de-select, click on their name.



Step 6: Book Appointments (Automatic)

If you chose the automatic booking mode, you'll see provisional appointments which are held for 2 minutes. To keep them, choose Accept at the bottom left.

If it wasn't possible to book every selected teacher during the times you are able to attend, you can either adjust the teachers you wish to meet with and try again, or switch to manual booking mode.



Step 7: Book Appointments

Click any of the green cells to make an appointment. Blue cells signify where you already have an appointment. Grey cells are unavailable.

To change an appointment, delete the original by hovering over the blue box and clicking *Delete*. Then choose an alternate time.

You can optionally leave a message for the teacher to say what you'd like to discuss or raise anything beforehand.

Once you're finished booking all appointments, at the top of the page in the alert box, press *click here* to finish the booking process.













Step 8: Finished

All your bookings now appear on the My Bookings page. An email confirmation will be sent to you, and you can print appointments by pressing *Print*. Click *Subscribe to Calendar* to add these and any future bookings to your calendar.

To change your appointments, click on Amend Bookings.

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Frequently Asked Questions (FAQs)

How can I change my appointment slots?

If you need to change your appointment times you may do so by logging into your <u>SchoolCloud</u> account on or before time day date month. Please be aware that slots will be limited the closer you get to the date of the meetings.

I have been unsuccessful in securing appointments with some of my child's teachers, what do I do?

If you are coming but cannot secure an appointment slot with all relevant teachers, you can speak to your daughters Form tutor on the evening to arrange follow up call or email.

I am unable to attend on the day, what do I do?

Attendance at Parents evening is required. If you are unable to attend, please contact your daughter's Head of Year or Form Teacher.

How do I access Arbor?

If you cannot access Arbor please email our <u>Helpdesk.</u> Primary legal guardians have access to Arbor. A student can have more than 1 primary legal guardian).

If the meetings are via Teams how do I join these?

You can join a Microsoft Teams meeting from your calendar or sign in as a guest on the web. For further instructions you can watch this <u>video</u>. The School will email you in advance to also confirm steps.

Where do in person meetings take place?

Unless otherwise briefed, in person parent meetings take place in the School Hall, accessible via Cresent Road. See reminder about School Streets below.





School Streets

Ursuline High School is part of the School Streets initiative to help tackle air pollution, due to this Crescent Road is not accessible via car Monday – Friday 8.00-9.00am and 2:45-4:00pm (exemptions apply). Parking and turning can be difficult in Crescent Road which is a cul-de-sac. We recommend parking in adjacent roads, which are Controlled Parking Zones or using public transport. At all times, please do not park outside residents' driveways.









